

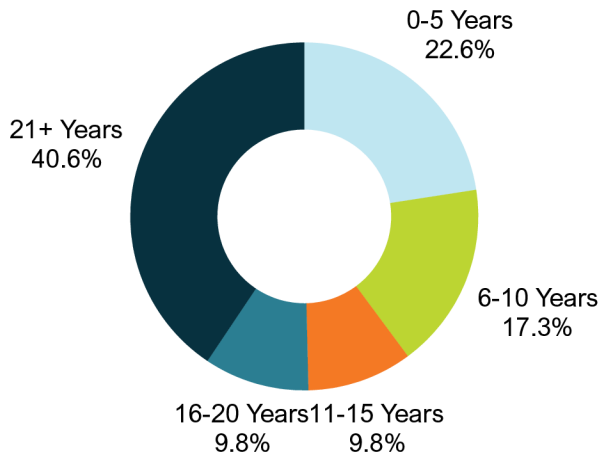


Sunfish Lake Community Survey

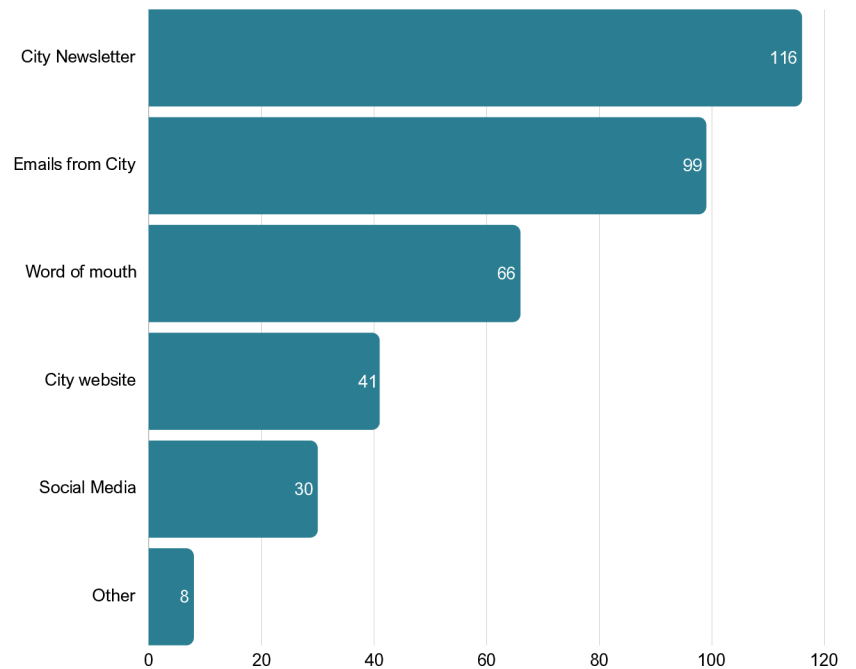
Survey conducted by City of West St. Paul

2025

Q1. How long have you lived in Sunfish Lake?



Q2. How do you typically receive information about the City of Sunfish Lake and local events?



Q2. How do you typically receive information about the City of Sunfish Lake and local events? Other - themes

- Word of mouth from neighbors
- City Council letters and in-person meetings
- Communication from the Mayor
- Some unaware of existing newsletter
- Desire for regular email updates from the city

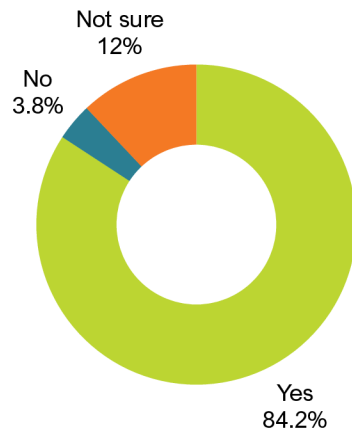


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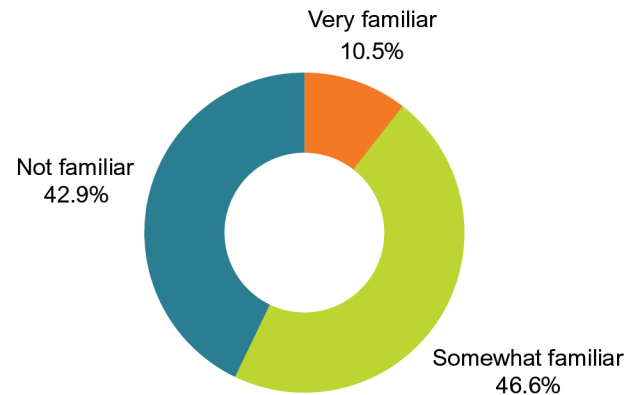
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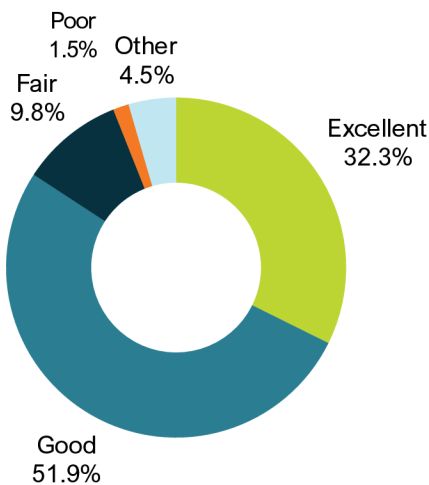
Q3. Have you provided your email address to the City in order to receive announcements or alerts?



Q4. How familiar are you with the City of Sunfish Lake's annual budget and financial planning process?



Q5. How would you rate the City's communication with residents?



Q5. How would you rate the City's communication with residents?

Other - themes

- Communication is generally effective and accessible
- Main communication methods are the newsletter and email blasts
- Some concerns about lack of notification on neighborhood-impacting issues
- A few respondents are too new to evaluate communication

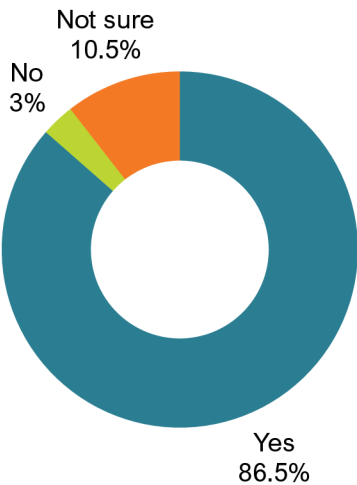


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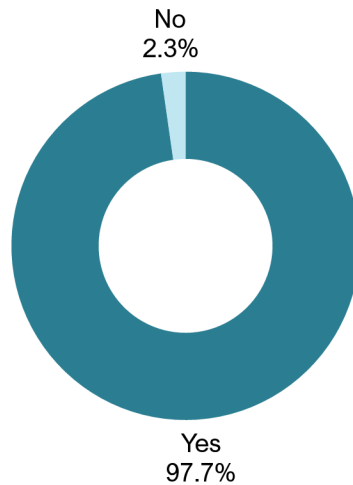
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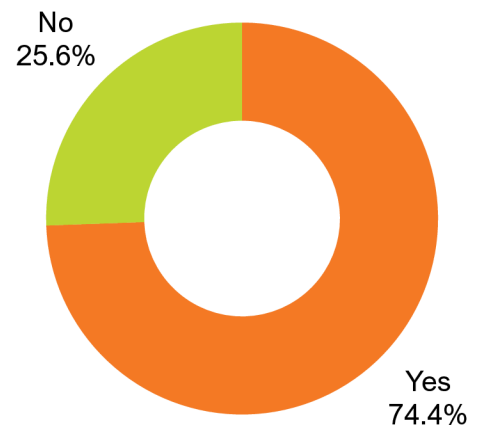
Q6. Do you feel safe living in your community?



Q7. Do you know that Sunfish Lake contracts with the West St. Paul Police Department to provide police services to Sunfish Lake residences?



Q8. Are you aware of any safety-related services offered by the police department, such as property vulnerability inspections, additional patrols, vacation home checks, meeting with organized neighborhood watch groups, and crime prevention and education resources?



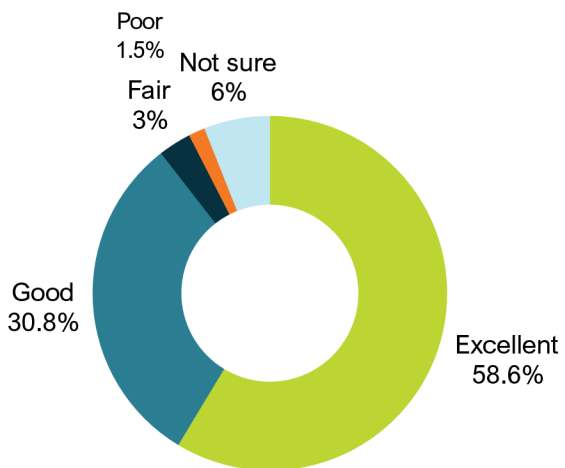


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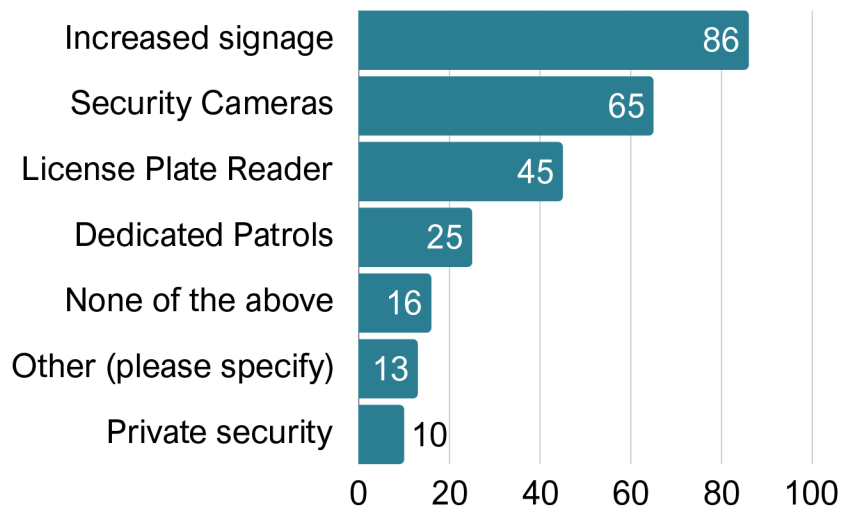
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Q9. How would you rate the performance of the West St. Paul Police Department in providing public safety services to Sunfish Lake?



Q10. Which types of public safety enhancements would you support in Sunfish Lake knowing that there would be some increase to your property tax? (Select all that apply)



Q10. What types of public safety enhancements would you support in Sunfish Lake knowing that there would be some increase to your property tax? Other - themes

- Support for more meetings and formal neighborhood watch groups
- Speed bumps and increased/replaced signage to improve safety
- Concerns about specific intersections and visibility
- Interest in license plate readers (Flock system)
- Mixed views on general security cameras; desire for more information on purpose and placement
- Some support for gated roads or community access
- Several respondents want more details before supporting tax increases or specific measures
- Desire for more city-led communication (e.g., emails) about safety initiatives

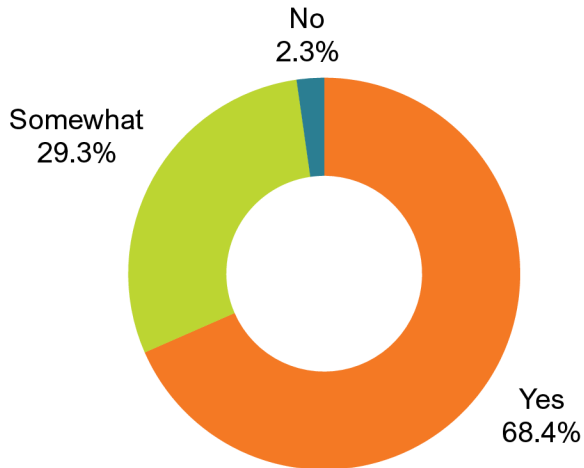


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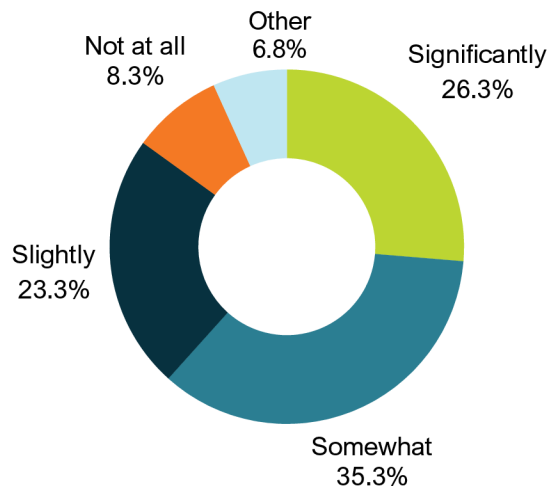
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Q11. Do you personally know your immediate neighbors?



Q12. How, if at all, did the burglaries reported in 2024 impact your sense of security in Sunfish Lake?



Q12. How, if at all, did the burglaries reported in 2024 impact your sense of security in Sunfish Lake? Other - themes

- Many residents upgraded home security systems, installed cameras, or took extra precautions like using light timers and alarms
- Some felt only slightly impacted; others reported being on high alert or shocked
- Those previously burglarized expressed heightened concern
- Increased patrols by West St. Paul Police were noticed and appreciated
- Support for license plate cameras and visible deterrents
- A few were new during the incidents or had previous burglary experiences shaping their response

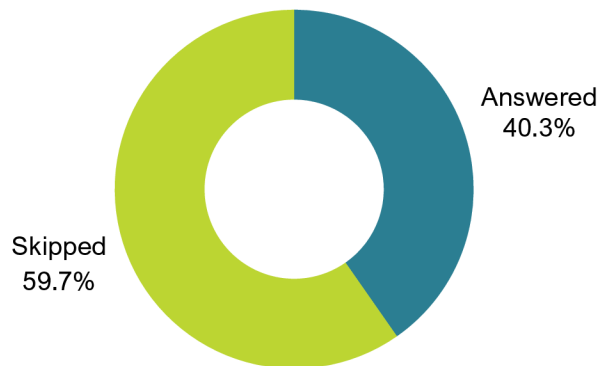


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Q13. Do you have any suggestions or concerns related to public safety, policing, or community communication, or any additional comments?



Q13. Do you have any suggestions or concerns related to public safety, policing, or community communication? Themes

- Many support increased security (e.g., Flock license plate readers, cameras, lighting)
- Mixed views on surveillance—some worry about privacy or over-monitoring
- Strong interest in speed reduction tools like speed bumps and signage on high-traffic roads
- Residents reported positive experiences with West St. Paul Police, some expressed frustration with dismissive or slow responses to safety concerns
- Calls for better patrol coverage, particularly on roads like Charlton, Salem Church, and Robert Trail
- Many support more organized neighborhood watch groups and regular meetings
- Desire for events like National Night Out to foster community and awareness
- Residents appreciated the timely updates during the 2024 incidents
- Suggestions include more frequent emails, texts, or a neighborhood phone tree
- Some want the newsletter expanded with home safety tips and updates
- 2024 burglaries raised awareness and led to individual security upgrades
- General belief that Sunfish Lake remains a safe place, but more proactive planning is needed
- Some want significant investments in security, others prefer minimal spending, and personal responsibility